DOCUMENT RESUME

ED 337 188 IR 053 790

TITLE The White House Conference on Library and Information Services (Washington, D.C., July 9-13, 1991).
INSTITUTION White House Conference on Library and Information Services.
PUB DATE Jul 91
NOTE 59p.; Photographs may not reproduce well. For additional conference-related materials, see IR 053 791-804.
PUB TYPE Reports - Descriptive (141)

EDRS PRICE MF01/PC03 Plus Postage.
DESCRIPTORS Advisory Committees; *Conferences; *Democracy; Information Services; *Library Services; *Literacy; Photographs; Policy Formation; *Productivity; Profiles
IDENTIFIERS *White House Conference Library Info Services

ABSTRACT

Designed for use by participants in the 1991 White House Conference on Library and Information Services (WHCLIS2), this guide begins with an overview of the White House Conferences on Library and Information Services, including background information on the 1979 Conference (WHCLIS) and an introduction to the 1991 Conference. Also in the first of five sections are summaries of the three conference themes--Enhancing Literacy, Increasing Productivity, and Strengthening Democracy. A map and a chart are included which indicate the number of delegates and alternates that each state may send to the conference. The second section provides photographs and biographical profiles of the following conference leaders: Charles Reid; Richard Akeroyd; Joseph Fitzsimmons; Phillip I. Blumberg; Jane Klausman; and Jean M. Curtis. The names and addresses of the WHCLIS II Advisory Committee and the National Commission On Libraries and Information Science (NCLIS) Commissioners are also included. The third section provides photographs of George Bush and Barbara Bush, and photographs and biographical profiles of the following speakers: Marilyn Tucker Quayle; Lamar Alexander; William Esrey; Mary Hatwood Futrell; Major R. Owens; James Billington; J. Michael Farrell; Janette Hoston Harris; Newt Gingrich; Deborah Kaplan; Paul Simon; Arthur Miller; Clement Bezold; Robert Houk; Charles McClure; Anthony Oettinger; Amy Owen; Charles Robinson; Jack Simpson; Phyllis Steckler; and Don Wilson. The fourth section contains maps and general information on the conference facilities, and a day-by-day schedule of events is provided in the final section. (MAB)

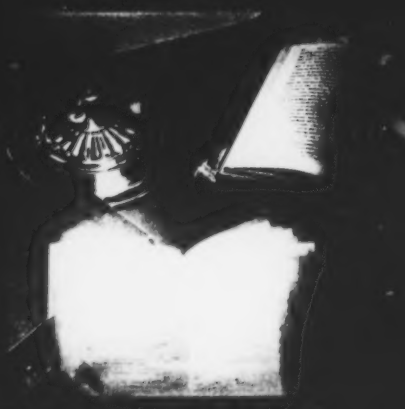
****
* Reproductions supplied by EDRS are the best that can be made *
* from the original document. *
****

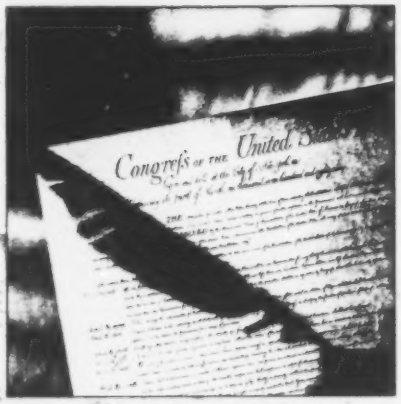
U.S. DEPARTMENT OF EDUCATION
Office of Educational Research and Improvement
EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)

☐ This document has been reproduced as received from the person or organization originating it.

☐ Minor changes have been made to improve reproduction quality.

• Points of view or opinions stated in this document do not necessarily represent official OERI position or policy.





THE WHITE HOUSE CONFERENCE ON LIBRARY AND INFORMATION SERVICES

WASHINGTON CONVENTION CENTER

WASHINGTON

IR053790

BEST COPY AVAILABLE

"If the United States is to remain a global leader in the 21st century, we must keep pace with rapid advances in technology, as well as with increasing trade and commerce between nations. Our ability to stay ahead depends, in large part, on our ability to stay informed . . ."

President George Bush

An Overview Of The White House Conference On Library and Information Services

Information is becoming our country's most important national resource as the technology revolution takes hold. During the 21st century our ability to access, understand and use information will be critical to government, industry, educators, consumers, voters, parents – all Americans. Policy makers at all levels of government must deal with this explosion in information services.

The importance of library and information services has long been recognized by leaders in the field, resulting in the first White House Conference dealing with information delivery and library services in 1979. Authorized by Public Law 100-382 and called by the President of the United States to focus attention on this topic of national concern, this week's White House Conference on Library and Information Services continues the work begun over a decade ago.

Under a three theme umbrella – library and information services for enhancing literacy, improving productivity and strengthening democracy – the 1991 Conference will work to create policy recommendations on issues critical to our nation: a literate populace, a workforce with the productivity skills necessary to compete in the global marketplace of the 21st century, and a citizenship fully equipped to participate in the democratic system.

A White House Conference affords the average American the unique opportunity to play a hands-on role in the public policy making process. As a general rule, the purpose of a White House Conference is to involve a wide range of individuals in the development of recommendations for future public policies in the area of concern. Among the many critical issues on which White House Conferences have been held are aging, a drug-free America and productivity.

During the past year, thousands of Americans have participated in preconference activities in all 50 states, the District of Columbia, six U.S. Territories and in the Native American community. Delegates to this national Conference were selected at the state, or unit level, and include library and information professionals; supporters of and volunteers in library and information organizations; local, state and federal government officials; and members of the general public.

Recommendations have been formulated by thousands of participants in the states and have been presented to state and local officials for improvements to library and information services at that level. In addition, their ideas were combined with other state proposals as well as those of other sources for deliberation at the Conference this week.

After debate at this week's Conference by some 700 delegates, a final set of policy recommendations will be adopted. This November, these policy recommendations will be presented to the President and Congress. In addition, the report will be widely disseminated to raise public awareness of library and information services and the benefits of these services for the individual, the economy, and the nation.

The 1979 White House Conference resulted in 64 recommendations. To date 55 have been acted upon in part or whole resulting in the following:

- The Library Services and Construction Act (LSCA): Twenty-two of the 1979 resolutions were incorporated into LSCA, including Title IV library services for Indian Tribes and Hawaiian Natives, and Title VI library literacy programs. As a result of Conference recommendations on library networking and resource sharing, LSCA Title III (inter-library cooperation) was given significantly more funding in the early 1980s.

- Intensified efforts to use new technology to preserve books and papers.

- Increased use of satellite communications, video techniques and cable television in the expansion of library and information services.

- Adoption of standards for publishing, producing, organizing, and transmitting information and for telecommunication and computer technology.

- An active role for libraries in adult literacy programs.

- The growth of grassroots activism on behalf of libraries. Today the Friends of Libraries movement has over 600,000 members and annually raises approximately $27 million in support of library programs!

- The formation of an independent, non-profit organization, *The White House Conference on Library and Information Services Taskforce*, which has worked throughout the past decade in support of the Conference resolutions.

Today the challenges that face the nation and our library and information resources are many. Among the concerns of delegates to the 1991 Conference are:

- How will the information needs of government, industry, small business, and average citizens in the 21st century be met?

- Is America in danger of losing its institutional memory? How can the survival of historical and important works be ensured? In the Information Age how can we determine what information should be archived for future generations?

- Will new information technologies create a society of information haves and have-nots?

- In the very near future, Americans will be able to visit their local library and, by computer, access information from a neighboring state or around the world. Are we ready and able to put this technology to its full use?

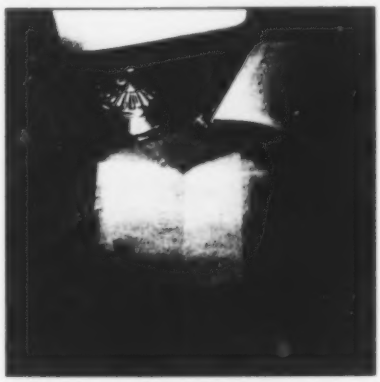
- What role can libraries and information services play in helping the Nation reach the President's "America 2000" education goals?

- What is the role that libraries and information resources must play in community economic development? How should partnerships be developed between libraries and the business community and between libraries and schools?

Society's ability to foster life-long learning and deliver information to people when they need it depends on our library and information services. The first White House Conference on Library and Information Services built a momentum in recognizing the importance of these services. This second Conference will find pathways to meet the information needs of all Americans and the world into the next millennium.

Conference Theme I: Enhancing Literacy

The problem of illiteracy - the absence of the ability to read and write - is one of the most vexing in the United States today. Our nation possesses one of the highest standards of living in the world; yet of the 149 countries belonging to the United Nations, the United States ranks 48th in literacy.



According to Project Literacy U.S. (PLUS), as many as 23 million adult Americans are functionally illiterate, lacking basic skills beyond a fourth-grade level. Another 35 million are semi-literate, lacking skills beyond an eighth-grade level.

Recent studies have shown a direct correlation between literacy skills and the ability of young adults to be productive members of the workforce. If this trend continues, two critical scenarios are on the horizon: an American workforce without the skills to be a competitive player in the international marketplace, and a growing disparity between the *information* "haves and have-nots" and, therefore, the *economic* "haves and have-nots" in our country.

In 1988, the Texas Department of Commerce estimated that illiteracy cost that state $17.2 billion each year through lost productivity, unrealized tax revenue, welfare, and costs associated with criminal activities.

In the Information Age, the definition of literacy must expand to include computer literacy, information literacy, cultural literacy, technical literacy, and global literacy. Today, for individuals to be productive and successful members of our society, they must be able to "read" - access and understand - information. Information which is important to them as workers, consumers, voters, and parents.

Dr. Patricia Senn Breivik, a leader in the field of information literacy, has written:

> *"Information literacy is a means of personal and national empowerment in today's information rich environment . . . It is, therefore, the next logical step in all current programs to combat illiteracy. After we teach people to read, we must teach them how to locate and use the information they need."*

Conference Theme II: Increasing Productivity

Productivity is defined as the output of an average worker over a specific period of time in relation to the use of a given resource or input, such as raw materials.

Today that definition must expand to include *information* as a resource or raw material. In its final report, the American Library Association's Presidential Committee on Information Literacy stated:

> *"Now knowledge, not minerals or agricultural products or manufactured goods, is the country's most precious commodity, and people who are information literate –who know how to acquire knowledge and use it – are America's most valuable resource."*

Since the end of World War II, the growth of productivity in the United States has slowed. During the 1980s, some in both the public and private sector considered this declining productivity a serious challenge to America's status in the global economy.

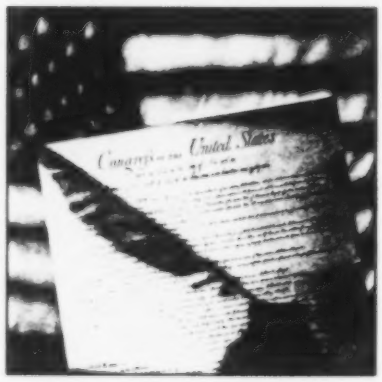
As the American Library Association report states, the Information Era has created a new type of worker – the "knowledge worker" – whose tools are information and the ability to access and apply it. The approaching 21st century brings with it a multitude of new technologies and new demands on the workforce. Today's "knowledge" worker has to possess lifelong learning habits, for it is estimated that he or she will have to learn new skills every three years.

As the providers of information, libraries and information services are critical participants in a community's economic development. While no one business can afford to duplicate the vast network of library and information resources which exist across the nation today, each business must have access to the information those resources provide.

Conference Theme III: Strengthening Democracy

In his day, Thomas Jefferson warned that the success of a democratic society depended upon an "informed and educated" populace. Today, information is power. Access to information and the skills to apply it is how power is exercised.

Accurate information is the foundation upon which society can make informed judgements and good laws. Information has become so important to America that a large and growing part of the U.S. government and private sector workforce is engaged in information-related services. This national information delivery system includes more than 115,000 public, academic, special, and school libraries.



Historian Henry Steele Commager wrote that ignorance is slavery and that free states are those which provide their people the right of inquiry and the means to make that inquiry meaningful. Literacy and information access are a strong foundation for a democratic society. They allow people to be independent seekers of truth, to build their own arguments and opinions and to verify or refute 'expert opinion.'

In 1731, Benjamin Franklin established the nation's first library, the Philadelphia Library Company, a subscription library for tradesmen and mechanics. Joseph Leroy Harrison, author of *The Public Library in the United States*, wrote:

> *"Franklin's very simple, but hitherto unthought-of, device was a new and radical departure. Its effect was toward a more even distribution of intellectual wealth, the establishment of an intellectual democracy."*

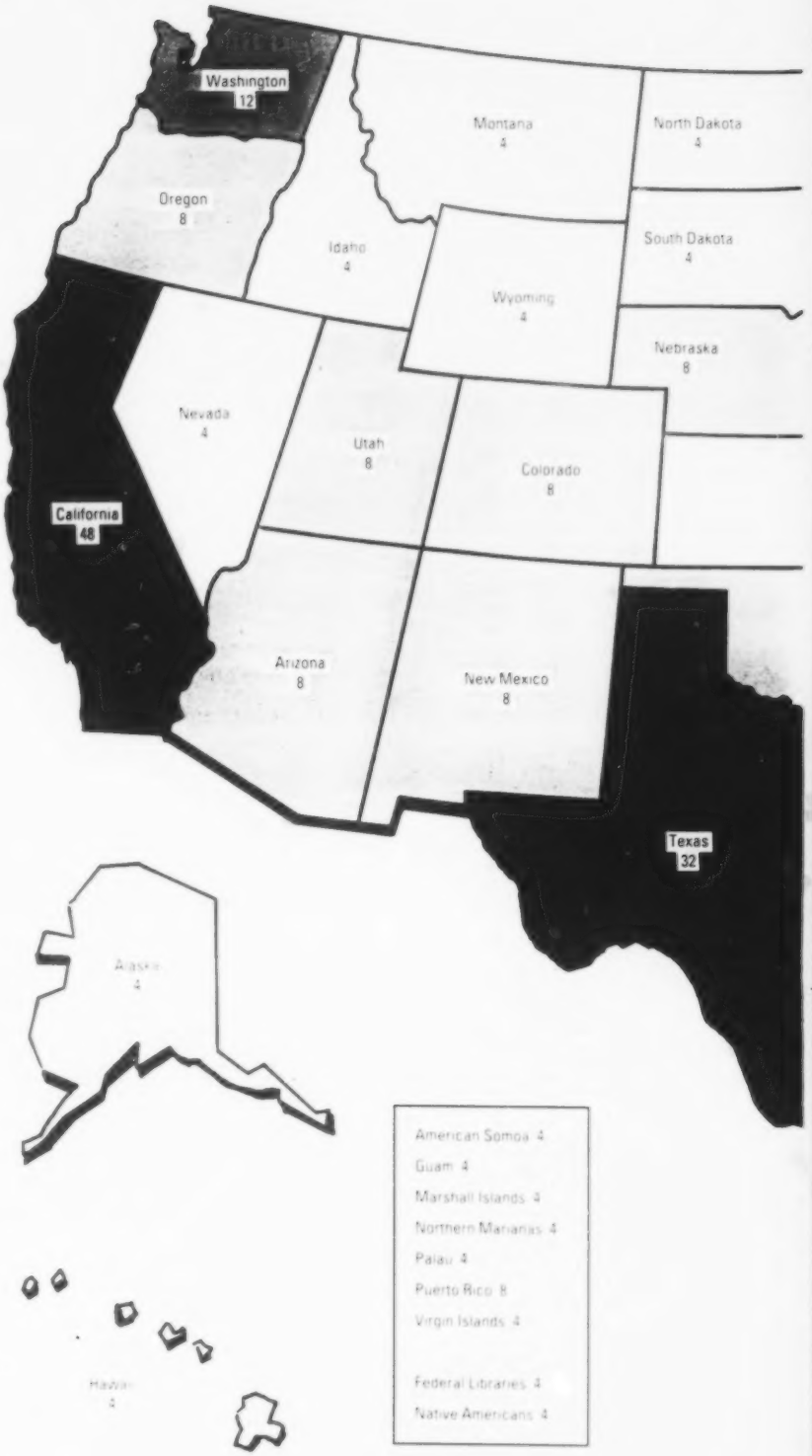
Today United States Representative Major R. Owens of New York states:

> *"Information literacy is needed to guarantee the survival of democratic institutions. All men are created equal, but voters with information resources are in a position to make more intelligent decisions than citizens who are information illiterates. The application of information resources to the process of decision-making to fulfill civic responsibilities is a vital necessity."*

Delegate Strength

The number of delegates each state may send to the Conference is the number of the state's U.S. Representatives and Senators rounded up to the next number divisible by four. The number of alternates is one-fourth the number of delegates, rounded up to the next number divisible by four. Territories, the District of Columbia, the Native American population and the Federal library community are each represented by four delegates and four alternates. Puerto Rico is represented by eight delegates and four alternates because of its population. Up to 64 additional delegates-at-large may be appointed by the Chairman of the National Commission on Libraries and Information Science.

Unit	*Delegates*	*Alternates*
Alabama	12	4
Alaska	4	4
American Samoa	4	4
Arkansas	8	4
Arizona	8	4
California	48	16
Colorado	8	4
Connecticut	8	4
Delaware	4	4
District of Columbia	4	4
Federal Libraries	4	4
Florida	24	8
Georgia	12	4
Guam	4	4
Hawaii	4	4
Idaho	4	4
Illinois	24	8
Indiana	12	4
Iowa	8	4
Kansas	8	4
Kentucky	12	4
Louisiana	12	4



Where the Delegates Come From

- 4 delegates per state
- 8 delegates per state
- 12 and 16 delegates per state
- 20 and 24 delegates per state
- 28 and 32 delegates per state
- 36 and 48 delegates per state

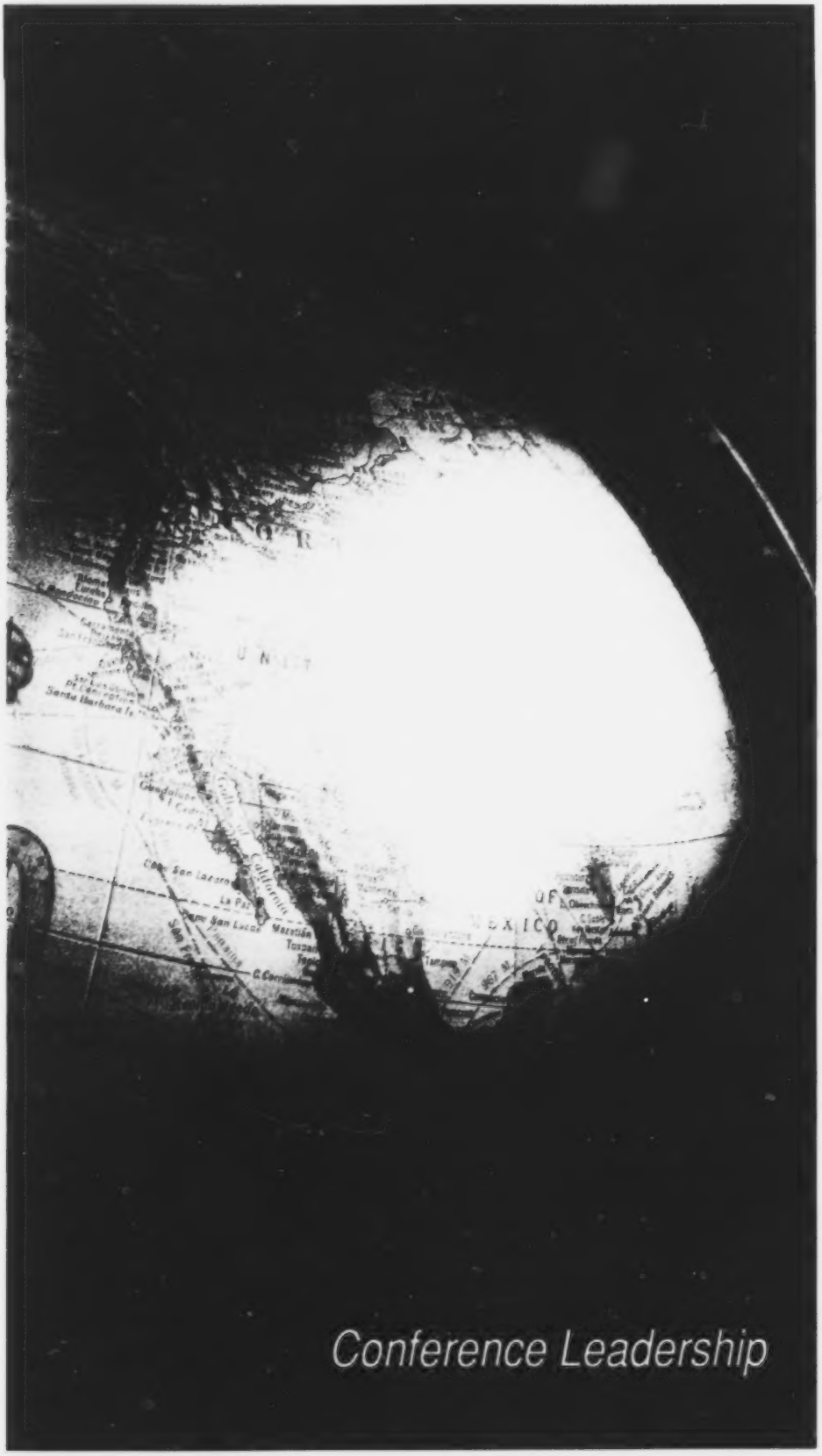
Unit	*Delegates*	*Alternates*
Maine	4	4
Marshall Islands	4	4
Maryland	12	4
Massachusetts	16	4
Michigan	20	8
Minnesota	12	4
Mississippi	8	4
Missouri	12	4
Montana	4	4
Native Americans	4	4
Nebraska	8	4
Nevada	4	4
New Hampshire	4	4
New Jersey	16	4
New Mexico	8	4
New York	36	12
North Carolina	16	4
North Dakota	4	4
Northern Marianas	4	4
Ohio	24	8
Oklahoma	8	4
Oregon	8	4
Palau	4	4
Pennsylvania	28	8
Puerto Rico	8	4
Rhode Island	4	4
South Carolina	8	4
South Dakota	4	4
Tennessee	12	4
Texas	32	8
Utah	8	4
Vermont	4	4
Virgin Islands	4	4
Virginia	12	4
Washington	12	4
West Virginia	8	4
Wisconsin	12	4
Wyoming	4	4
Subtotal	636	284
Delegates-at-Large	64	
TOTAL	**700**	**284**

"Together, we can keep America moving toward that first shining vision – a land of golden opportunity, where achievement is limited only by how big we dream, how hard we work, and how well we learn. And we know the path to that vision is through economic growth and new technologies and renewed excellence in American education."

Ronald Reagan

The Ronald Reagan Presidential Library will be located in Simi Valley, California and is scheduled to be opened to the public in November 1991.

12



BEST COPY AVAILABLE

THE WHITE HOUSE CONFERENCE ON
LIBRARY AND INFORMATION SERVICES
1991

July 9, 1991

Dear Delegates, Alternates, Honored Guests and Observers:

On behalf of the National Commission on Libraries and Information Science and the White House Conference Advisory Committee, we congratulate you on your participation in the 1991 White House Conference on Libraries and Information Services.

We are about to embark upon a truly exciting and important mission–improved library and information services for all citizens. We know that you share a strong concern for and appreciation of the vital role that libraries and information play in our society. This is our opportunity to add to the long history and legacy of libraries in our nation.

Today, information technologies and libraries are the "Carnegie" of 21st century America. Andrew Carnegie played a pivotal role in the birth of libraries during the last century, making books and literature commonly available. The library of today, one which through new technologies reaches beyond its walls, makes more and better information available to everyone.

We eagerly await the recommendations that this body will create. And we know that there will be real interest in your work at the White House and on Capitol Hill.

Our best wishes for a successful week and my thanks in advance for your efforts.

Sincerely,

Charles E. Reid
Chairman

Richard G. Akeroyd, Jr.
Co-Chairman

Joseph Fitzsimmons
Vice-Chairman

Charles Reid
Conference Chairman

Conference Chairman Charles Reid will lower the gavel on opening day to begin the week's activities.

A resident of Fort Lee, New Jersey, Mr. Reid's roots in library systems are deep. Chairman of the National Commission on Libraries and Information Science, Reid has been a library trustee, library consultant and member of the Library Archives and History Advisory Council. In 1959, he was honored as the first recipient of the New Jersey Library Trustee Association "Trustee of the Year."

A former three-term Mayor of Paramus, New Jersey, Mr. Reid is now Senior Vice President of Prodevco Group.

Richard Akeroyd
Conference Co-Chairman
and Conference Advisory Committee Chairman

Connecticut State Librarian Richard Akeroyd brings a unique perspective to his role as Co-Chairman of the 1991 Conference.

Twelve years ago, Akeroyd was a staff member for the first White House Conference on Library and Information Services. Today, he is in charge of providing library services for the State of Connecticut and statewide planning of support services for local libraries.

He was previously Assistant City Librarian at the Denver Public Library and, before serving on the staff of the first White House Conference, he was Director of Planning and Research at the Connecticut State Library.

Mr. Akeroyd received a B.A. from the University of Connecticut and a M.L.S. from the University of Pittsburgh.

Joseph Fitzsimmons
Conference Vice Chairman

As President and CEO of University Microfilms International for 15 years, Conference Vice Chairman Joseph Fitzsimmons understands the importance the private sector plays in the development of new technologies for the advancement of library and information services.

Mr. Fitzsimmons' career spans more than twenty years of active involvement and leadership in the information industry. His training and background in engineering and management brought him to UMI in 1966 to head the company's microreprographics operations. He gained recognition in the 1970s as a micrographics expert, chairing two major Association for Information and Image Management committees and advising the U.S. Public Printer.

Mr. Fitzsimmons served as Chairman of the Information Industry Association in 1989. He is an advisory board member of the Library and Information Science Graduate Schools at the University of Michigan and the University of Pittsburgh.

Phillip I. Blumberg
Presiding Officer of the Conference

Harvard University School of Law Dean and Professor of Law and Business Emeritus Phillip Blumberg will be the Presiding Officer of the Conference. A resident of Hartford, Connecticut, he served as the Presiding Officer of the Connecticut Governor's Conference on Library and Information Services.

Professor Blumberg has been honored with the Distinguished Service Award from the University of Connecticut School of Law Alumni Association. He has received the Connecticut Law Review Lifetime Achievement Award; the Connecticut Moot Court Board, Alva P. Loisell Lifetime Achievement Award; and the Hartford County Bar Association Liberty Bell Award. He is a member of the American and Connecticut Bar Associations, the Society of American Law Teachers, Phi Beta Kappa, and the American Law Institute.

A noted author in the field of law, Professor Blumberg graduated magna cum laude from both Harvard University and Harvard Law School.

Jane Klausman
Chief Parliamentarian of the Conference

A Professional Registered Parliamentarian with the National Association of Parliamentarians, Jane Klausman will serve as the Chief Parliamentarian for the Conference and will advise the delegates on proper procedures, according to *Robert's Rules of Order* and the official Conference Rules.

Ms. Klausman is the owner of JMK Parliamentary Services in Liverpool, New York. She is a certified Professional Parliamentarian by the American Institute of Parliamentarians and serves as the organization's Second Vice President.

She also serves as a professional parliamentary consultant for Dahms & Bierman Associates, Inc., and is a charter member and Professional Parliamentarian of Parliamentary Associates.

Ms. Klausman is a graduate of Syracuse University's School of Management.

THE WHITE HOUSE CONFERENCE ON
LIBRARY AND INFORMATION SERVICES
1991

July 9, 1991

Dear Delegates, Alternates, Honored Guests and Observers:

It is an honor and privilege to welcome you to Washington and the 1991 White House Conference on Library and Information Services.

Before us is a unique opportunity and a large responsibility. Public Law 100-382, the bill authorizing this White House Conference, called upon this body to develop policy recommendations for the improvement of our Nation's library and information services and their use by the public. This Conference is your opportunity to participate in the public policy making process and suggest solutions for such critical issues as literacy, workplace productivity and the declining participation in the democratic process. The opportunity is large; the responsibility even greater and the end result a tribute to each of you.

Many, many people – too numerous to mention – have made this day possible and you, the participants, will make this week one of lasting impact.

My sincere best wishes for a productive and successful week!

Warm Regards,

Jean M. Curtis

Jean M. Curtis
Executive Director

Jean M. Curtis
White House Conference Executive Director

As Executive Director of the Conference, Jean Curtis has managed the day-to-day operations leading up to this week's activities. A resident of Hamilton, Ohio, Mrs. Curtis was appointed to the position last November.

Prior to her WHCLIS appointment, Mrs. Curtis was Acting Director of the U.S. Department of Labor's Women's Bureau, where she managed the 70th anniversary National Women's Bureau Conference. A former elementary teacher, she served as District Service Director for former Congressman Thomas N. Kindness (R-Ohio) and was four times elected Butler (Ohio) County Recorder.

The White House Conference on Library and Information Services
Advisory Committee

Richard G. Akeroyd, Jr.
Chairman
State Librarian
Hartford, Connecticut

Charles E. Reid
Vice Chairman
Prodevco Group
Fort Lee, New Jersey

Lamar Alexander
Secretary of Education
Washington, D.C.

Gordon Ambach
Executive Director
Council of Chief State
School Officers
Washington, D.C.

William G. Asp
Director
Library Development
and Services
St. Paul, Minnesota

Louis William Barnett
Consultant
Sacramento, California

James H. Billington
Librarian of Congress
Washington, D.C.

Alice C. Calabrese
Executive Director
DuPage Library System
Geneva, Illinois

Daniel W. Casey
NCLIS Commissioner
Syracuse, New York

William C. Cassell
President
Heidelberg College
Tiffin, Ohio

Margaret Chisholm
Director
School of Library and
Information Science
University of Washington
Seattle, Washington

Beth Duston
President
Information Strategists
Manchester, New Hampshire

Joseph J. Fitzsimmons
President and CEO
University Micofilms
International
Ann Arbor, Michigan

Rebecca Ann Floyd
Mississippi Protection
and Advocacy Systems
Jackson, Mississippi

William D. Ford
U.S. Congressman
Washington, D.C.

Stuart Forth
Dean Emeritus
University Libraries
Pennsylvania State University
University Park, Pennsylvania

William F. Goodling
U.S. Congressman
Washington, D.C.

Gloria S. Hom
Mission College
Santa Clara, California

Carmencita Leon
Library Specialist
Guaynabo, Puerto Rico

Hugh Mahoney
Office of the
County Executive
Mineola, New York

Mary Jane Martinez
Bethesda, Maryland

Bessie Boehm Moore
NCLIS Chairman Emeritus
Little Rock, Arkansas

Jerald C. Newman
Transnational
Commerce Corp.
North Woodmere, New York

Major R. Owens
U.S. Congressman
Washington, D.C.

Jerry Parr
Washington, D.C.

Joan Ress Reeves
Providence, Rhode Island

James C. Roberts
President
American Studies Center
Washington, D.C.

Pat Williams
U.S. Congressman
Washington, D.C.

Carol L. Wohlford
Alternative Learning Center
Wichita, Kansas

Virginia G. Young
Columbia, Missouri

The National Commission On Libraries and Information Science Commissioners

Charles E. Reid
Chairman
Prodevco Group
Fort Lee, New Jersey

Elinor H. Swaim
Vice Chairman
Salisbury, North Carolina

James H. Billington
Librarian of Congress
Washington, D.C.

Charles Benton
Chairman
Public Media, Inc.
Chicago, Illinois

Frederick Burkhardt
Bennington, Vermont

Daniel W. Casey
Syracuse, New York

Carol DiPrete
Dean for Academic Services
Roger Williams College
Bristol, Rhode Island

J. Michael Farrell
Attorney at Law
Washington, D.C.

Wanda L. Forbes
Columbia, South Carolina

Elinor Hashim
Government Relations
Officer, OCLC
Washington, D.C.

Bessie Boehm Moore
Little Rock, Arkansas

Jerald C. Newman
Transnational
Commerce Corp.
North Woodmere, New York

Raymond J. Petersen
Executive Vice President
Hearst Magazines
New York, New York

Kay W. Riddle
Executive Director, GOPAC
Denver, Colorado

Winston Tabb
Acting Deputy Librarian
of Congress
Washington, D.C.

Julia Li Wu
Trustee of the Board
Los Angeles Community
College District
Los Angeles, California

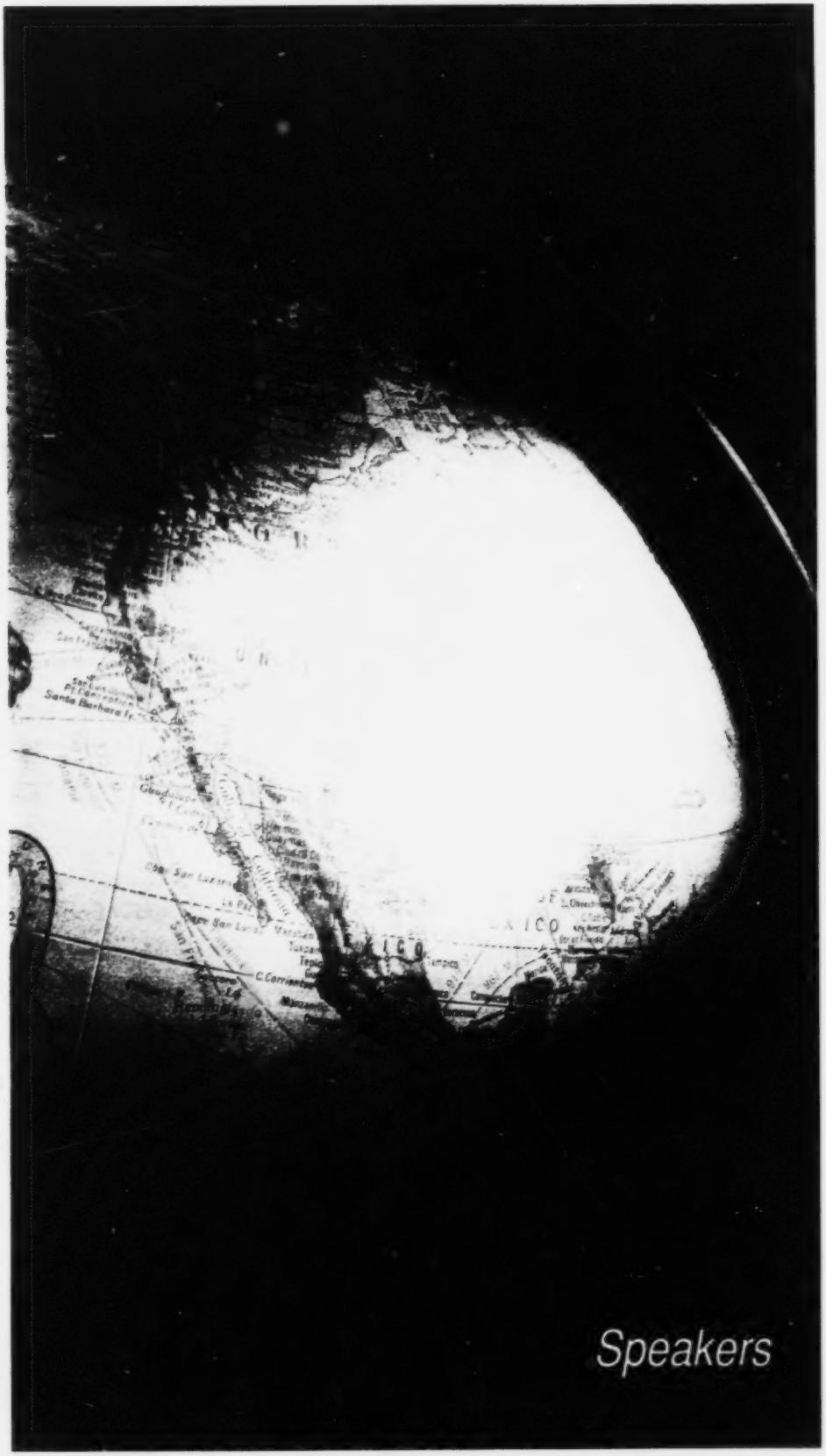
Peter Young
Executive Director

Mary Alice Hedge Reszetar
Associate Executive Director
and
Designated Federal Official

"Information is the essence of education and the lifeblood of democracy. People need accurate information to make the personal and political decisions that will shape the country's future. The production and distribution of information is a significant factor in our economy. A technological explosion is reshaping the way information is stored and communicated . . ."

Jimmy Carter

The Museum of the Jimmy Carter Library is located in Atlanta, Georgia and was opened to the public on October 1, 1986.



BEST COPY AVAILABLE

The President of the United States
George Bush

The First Lady
Barbara Bush

Marilyn Tucker Quayle

Marilyn Tucker Quayle was born and raised in Indianapolis, Indiana. A graduate of Purdue University and the Indiana University School of Law, she is a member of the Indiana bar and is admitted to practice law before all Indiana courts, including both the Northern and Southern Federal District courts, and before the U.S. Supreme Court.

Mrs. Quayle is a member of the Special High-Level Council of the United Nations International Decade for Natural Disaster Reduction and is Chairman of the Agency for International Development's International Disaster Advisory Committee. She is on the Advisory Board for the Federal Emergency Management Agency, and on the Board of Trustees for the Eiteljorg Museum of American Indian and Western Art. Mrs. Quayle is the Honorary Chair of the National Mentor Program and the Honorary National Chairman of the Susan G. Komen Foundation.

The Secretary of Education
Lamar Alexander

As the U.S. Secretary of Education, Lamar Alexander is charged with implementing the President's *America 2000 Education Strategy*, a nine-year crusade to move the United States toward the six ambitious national education goals that the President and the Governors adopted in 1990 at the Charlottesville, Virginia education summit.

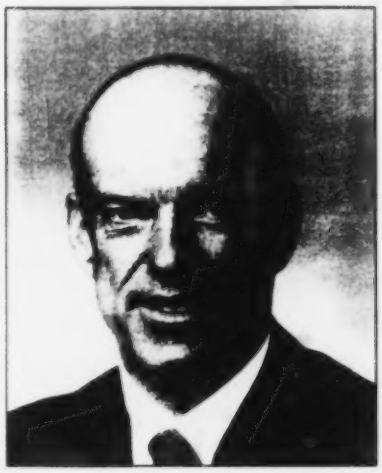
Immediately before taking office in March of this year, Secretary Alexander was President of The University of Tennessee, a position he had held since July of 1988. He served as Governor of Tennessee from 1979 to 1987.

As Chairman of the National Governors' Association, he led the fifty-state education survey, *Time for Results*. In 1988, the Education Commission of the States gave him the James B. Conant Award for "distinguished national leadership in education."

Secretary Alexander is a Phi Beta Kappa graduate of Vanderbilt University and was a law review editor at New York University.

Keynote Speakers

William Esrey



Utilizing library and information services to increase the nation's productivity is the subject of William Esrey's keynote address.

Mr. Esrey joined United Telecom in 1980 as Executive Vice President of Corporate Planning and subsequently served as Chief Financial Officer. He became President and Chief Executive Officer of US Sprint in July 1988, when United Telecom announced its agreement to purchase controlling interest in US Sprint and assumed management control of US Sprint's operations. He was elected Chairman of United Telecom in April of last year.

In addition to his responsibilities at United Telecom, he serves on the boards of The Equitable Life Assurance Society of the United States, Panhandle Eastern Corporation and General Mills.

Prior to joining United Telecom, he was Managing Director of Dillon, Read and Company from 1970 to 1979. Earlier, he held management positions with AT&T, New York Telephone Company and Empire City Subway Company.

He earned a bachelor's degree in economics at Denison University and a Master's degree from the Harvard Graduate School of Business Administration.

Mary Hatwood Futrell

A teacher's teacher, Mary Hatwood Futrell will draw on her extensive educational background to keynote the role of library and information services in enhancing literacy.

Ms. Futrell is Senior Fellow and the Associate Director of the Center for the Study of Education and National Development at the George Washington University in Washington, D.C. She is also President of the World Confederation of Organizations of the Teaching Profession and in 1989 completed an unprecedented six years as the President of the National Education Association.

Among her numerous honors are Wayne State University's "Distinguished Educator Award" and the National Association of Bilingual Education's "President's Outstanding Achievement Award." Ms. Futrell was named one of twelve "Women of the Year" in 1987 by *Ms.* magazine, one of the 100 most influential Blacks in America every year from 1985 to 1989 by *Ebony* magazine, and one of the country's 100 top women in 1984 and 1988 by *Ladies Home Journal*.

This past year, Ms. Futrell served as an Advisory Committee member for the Virginia Conference on Libraries and Information Science and is a current member of the National Science Foundation's Advisory Committee on Education and Research.

Major R. Owens

As the only professional librarian in the Congress, United States Representative Major Owens will bring a unique perspective as a keynote speaker on the role libraries and information services play in strengthening democracy.

Congressman Owens has won enactment of several library measures, including: amendments to the Library Services and Construction Act supporting family learning centers operated by local public libraries, and authorizing state library agencies to use a portion of their Title II construction grants to assist local public libraries in purchasing computer hardware and other new technologies.

During the 101st Congress, Congressman Owens was appointed to serve on the White House Conference Advisory Committee. In the latter part of that session, the American Library Association presented him with its prestigious Federal Librarians Round Table Achievement Award, "in recognition of his outstanding work in support of federal libraries and their programs, and of his efforts to inform his Congressional colleagues of the vital role such libraries play."

He is a 1956 graduate of Morehouse College, where he received high honors as a mathematics major and an education and library science minor. In 1957 Congressman Owens received his Master's degree in library science from Atlanta University. He is in his fifth term in the House and is a member of the House Government Operations Committee and the House Education and Labor Committee where he is Chairman of the Select Education Subcommittee.

Featured Speakers

James Billington

James Hadley Billington was sworn in as The Librarian of Congress on September 14, 1987. He is the 13th incumbent of that position since the Library was established in 1800. Prior to his tenure at the Library of Congress, Dr. Billington was the Director of the Woodrow Wilson International Center for Scholars where he initiated the highly regarded *Wilson Quarterly*.

A prolific writer, Dr. Billington has authored two books nominated for National Book Awards: *The Icon and the Axe* and *Fire in the Minds of Men*.

A recognized expert on the Soviet Union, Dr. Billington has been part of several congressional delegations to the U.S.S.R., and in 1988 accompanied former President and Mrs. Reagan to the Soviet Summit.

Dr. Billington earned his undergraduate degree at Princeton University, graduating as valedictorian of the class of 1950. Three years later, he earned his doctorate from Oxford University, where he was a Rhodes Scholar.

Dr. Billington will be the featured speaker at the Saturday evening banquet.

J. Michael Farrell

J. Michael Farrell is a partner in the law firm of Manatt, Phelps, & Phillips. Mr. Farrell's primary activities with the firm include energy, trade, corporate, legislative and administrative law.

Farrell was appointed to the National Commission on Libraries and Information Science in 1991. He is also a U.S. Commissioner on the Commission for the Study of Alternatives to the Panama Canal and a member of the National Petroleum Council.

From 1985 to 1987, Farrell was the General Counsel for the U. S. Department of Energy. During his tenure at DOE he served on numerous interagency working groups responsible for policy recommendations in such areas as the transfer of technology, intellectual property, tort policy and commercial space. He also served as Deputy Director of Presidential Personnel and Assistant Counsel to the President from 1981-82.

Mr. Farrell will chair the open forum on Friday.

Janette Hoston Harris

Dr. Janette Hoston Harris was appointed the Director of Educational Affairs for the District of Columbia by Mayor Sharon Pratt Dixon this past March. In her position, Harris serves as the Mayor's principal advisor on issues affecting the city's primary, secondary and post-secondary schools.

Harris has taught nearly every grade level in the education system. She is a former Professor of the University of the District of Columbia, where she taught for 17 years. She has also taught in the District of Columbia Public Schools and at the community college level.

Dr. Harris will give welcoming remarks during the opening ceremony.

Newt Gingrich

Congressman Newt Gingrich is in his seventh term in the United States House of Representatives. His Georgia district stretches from the Atlanta suburbs to the Alabama border. A resident of Jonesboro, he is the House Minority Whip.

Congressman Gingrich co-founded the Congressional Military Reform Caucus and the Congressional Space Caucus. A member of the House Administration Committee and the Joint Printing Committee, he is also the author of *Window of Opportunity* along with his wife Marianne and David Drake.

The Congressman has been described by the *New York Times* as "a thoughtful analyst . . . who gushes with ideas." He graduated from Emory University and received a Master's and Doctorate on Modern European History from Tulane University.

Congressman Gingrich will be the featured speaker at the Thursday evening dinner.

Deborah Kaplan

Deborah Kaplan is the Director of the World Institute on Disability's Division on Technology Policy. Under her leadership the Division has established a network of disability organizations involved in telecommunications policy and has trained persons with disabilities on telecommunications policy issues.

Ms. Kaplan founded the Washington, D.C. based Disability Rights Center in 1976. She is presently a member of the National Governing Board of Common Cause and she co–chairs a committee within the Individual Rights Section of the American Bar Association and the Legal Rights of Disabled Persons.

Ms. Kaplan will be the featured speaker at the Wednesday evening dinner.

Paul Simon

United States Senator Paul Simon was first elected a Member of Congress in 1984. Senator Simon serves on the Judiciary, Labor and Human Resources, Foreign Relations, Budget and Indian Affairs Committees. He additionally chairs subcommittees on the Constitution, Employment and Productivity and African Affairs.

Before beginning his career in public office – he was first elected to the Illinois House of Representatives in 1953 – Senator Simon was a journalist, editor and publisher.

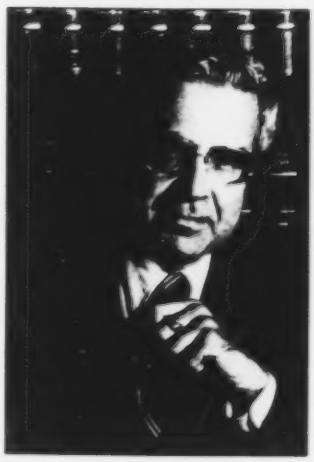
Simon has authored or co-authored 12 books and for 40 years has written his own weekly column, *P.S. Washington.*

Senator Simon will be the featured speaker at the Saturday lunch.

The "Great Debate"

Friday's "Great Debate" will focus on the future of the nation's library and information services. Harvard law professor Arthur Miller acts as the moderator.

Futurist Clem Bezold will kick off the event by presenting his hypothesis on possible scenarios for the library in the 21st century.



Arthur Miller

Great Debate Moderator Arthur R. Miller is the Bruce Bromley Professor of Law at Harvard Law School, where he has taught since 1971.

In the legal community, he is known for his work on court procedure – a subject on which he has authored or co-authored more than 25 books – copyright, unfair competition and remedies. The general public knows him for his work in the field of the right to privacy.

Since 1980, Professor Miller has made weekly appearances on ABC's *Good Morning America* as the Program's legal editor. For eight years he was the host of the weekly television show *Miller's Court* and wrote a book by the same name. He has been the moderator for the acclaimed PBS series *The Constitution: That Delicate Balance*, for *Managing Our Miracles: Health Care in America*, and for *The Presidency*; he additionally won an Emmy for his work in *The Sovereign Self*.

Clement Bezold

Clement Bezold, Ph.D., is the Executive Director of the Institute for Alternative Futures and President of Alternative Futures Associates. The Institute works closely with state and local governments to involve the public in strategic planning.

Dr. Bezold received his Ph.D. in Political Science from the University of Florida, where he was also the Assistant Director of the Center for Governmental Responsibility. For several years he was a visiting scholar at the Brookings Institution and has taught at American University, the University of Florida and Antioch University.

Robert Houk

Robert W. Houk is our Nation's 22nd Public Printer having been nominated for the position by President Bush and confirmed by the Senate last year. As the Public Printer, he heads the U.S. Government Printing Office, one of the largest printing, procurement, and information dissemination organizations in the world.

Charles McClure

Dr. Charles R. McClure is a professor at the School of Information Studies at Syracuse University.

Dr. McClure was the principal investigator of a study for the U.S. Office of Management and Budget entitled *Federal Information Locator Systems: From Burden to Benefit* and for the Office of Technology Assessment on various aspects of the National Research and Education Network (NREN).

Anthony Oettinger

Anthony G. Oettinger is the Chairman of the Program on Information Resources Policy and the Center for Information Policy Research at Harvard University.

Mr. Oettinger has served as a consultant to the President's Foreign Intelligence Advisory Board, to the National Security Council, and to the Office of Science and Technology.

Amy Owen

Amy Owen is the Utah State Librarian and the Director of the State Library Division of the Utah Department of Community and Economic Development.

She is a member of the Board of Directors of the Chief Officers of State Library Agencies and chair of two committees for the Public Library Association.

In January of this year Ms. Owen was named Librarian of the Year by *Library Journal* for her work in planning, standards and continuing education for libraries in her state.

Charles Robinson

Charles W. Robinson is the Director of the Baltimore County (MD) Public Library, a position he has held since 1963. Mr. Robinson has been a member of the American Library Association Council since 1988, chaired the 1991 National Conference Committee and is a Public Library Association Past-President.

Jack Simpson

Jack W. Simpson is the President of Mead Data Central, a subsidiary of The Mead Corporation.

In addition to his duties at Mead Data, Mr. Simpson is on the Board of Directors of The Information Industry Association and The Foundation for State Legislatures.

Mr. Simpson received his B.S. and M.S. degrees in electrical engineering from the University of Kentucky, where he graduated summa cum laude.

Phyllis Steckler

Phyllis B. Steckler is the founding President of The Oryx Press, a reference publisher and information company.

Ms. Steckler is the Chair-Elect of the Board of Directors of the Information Industry Association, President of Friends of Libraries, USA and the Arizona Center for the Book.

Don Wilson

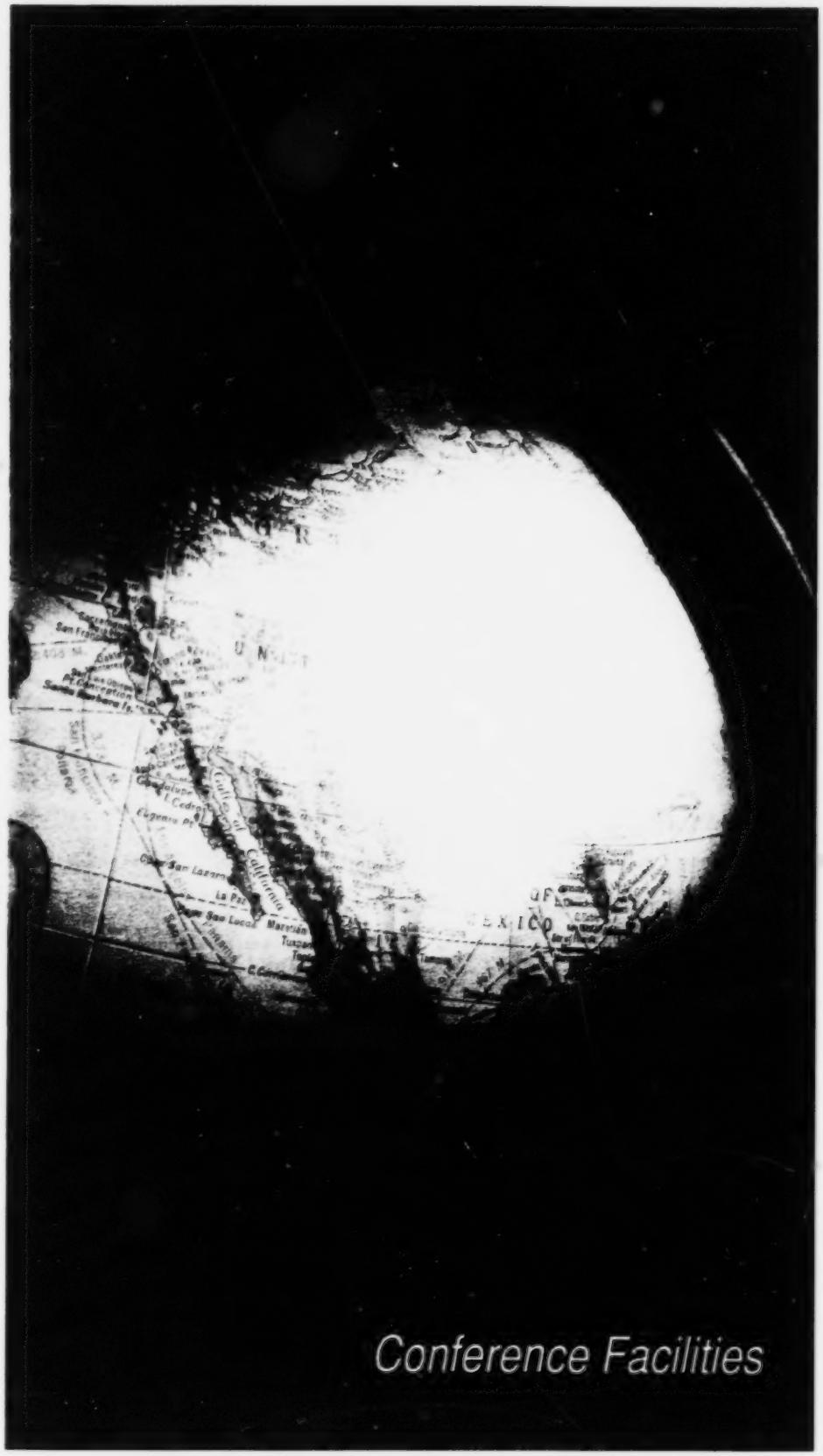
Don W. Wilson is the Archivist of the United States. In this capacity he directs the National Archives and Records Administration.

Mr. Wilson was formerly the Director of the Gerald R. Ford Library and Museum and Deputy Director and Historian at the Dwight D. Eisenhower Library.

"The challenge confronting those who provide information services to the public is one of harnessing modern technology. The librarian of today's space age serves a profession and a public more demanding and exacting than ever before."

Gerald Ford

The Gerald R. Ford Library is located in Ann Arbor, Michigan and was opened to the public on September 18, 1981.


Conference Facilities

Caucus Room

Located in room 16 of the Convention Center, the Caucus Room is a permanently set room for small meetings of up to 40 people. To schedule a meeting time in this room, please sign up in room 36 of the Convention Center. Availability is limited.

Discovery Newspaper

At various locations throughout the Convention Center, complimentary copies of *Discovery*, the daily newspaper of the Conference will be available. Delegates and alternates will receive their copies every morning in their numbered basket in the Distribution Center.

Distribution Center

Room 34 of the Convention Center is the Conference "mail center." The Distribution Center is where delegates and alternates will pick up information and reports on a regular basis. Each delegate and alternate will have an assigned, numbered basket.

First Aid

First aid is available near Hall C of the Convention Center.

Resource Center

The Resource Center is located in room 29 of the Convention Center. It will be in operation throughout the week to provide access to a variety of databases, the recommendations from all the units, statistical information, and other useful electronic and hard copy reference materials. A full index of the Resource Center's collections is available at the desk in the Center.

Special Needs Center

Located in room 9 of the Convention Center, the Special Needs Center will assist disabled attendees with resources to help them manage the logistics of the White House Conference.

Tech 2000

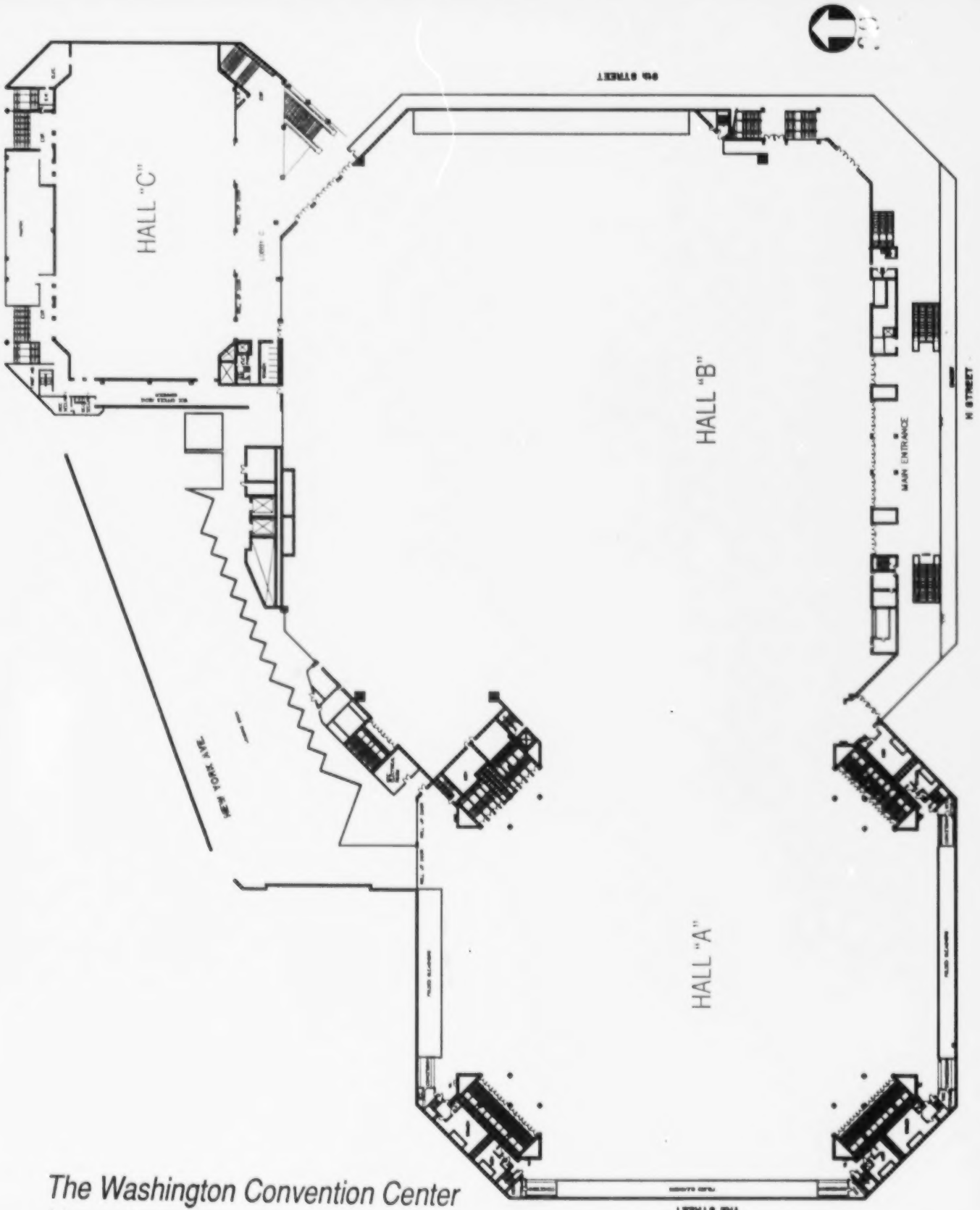
Tech 2000, which is adjacent to the Ramada Renaissance Hotel, is a "hands-on" learning lab and exhibition gallery containing more than 70 multi-media applications representing state-of-the-art interactive video and information technologies, provided by more than 130 companies. Half-priced tickets for participants and their families are available via the registration desk.

Video Festival

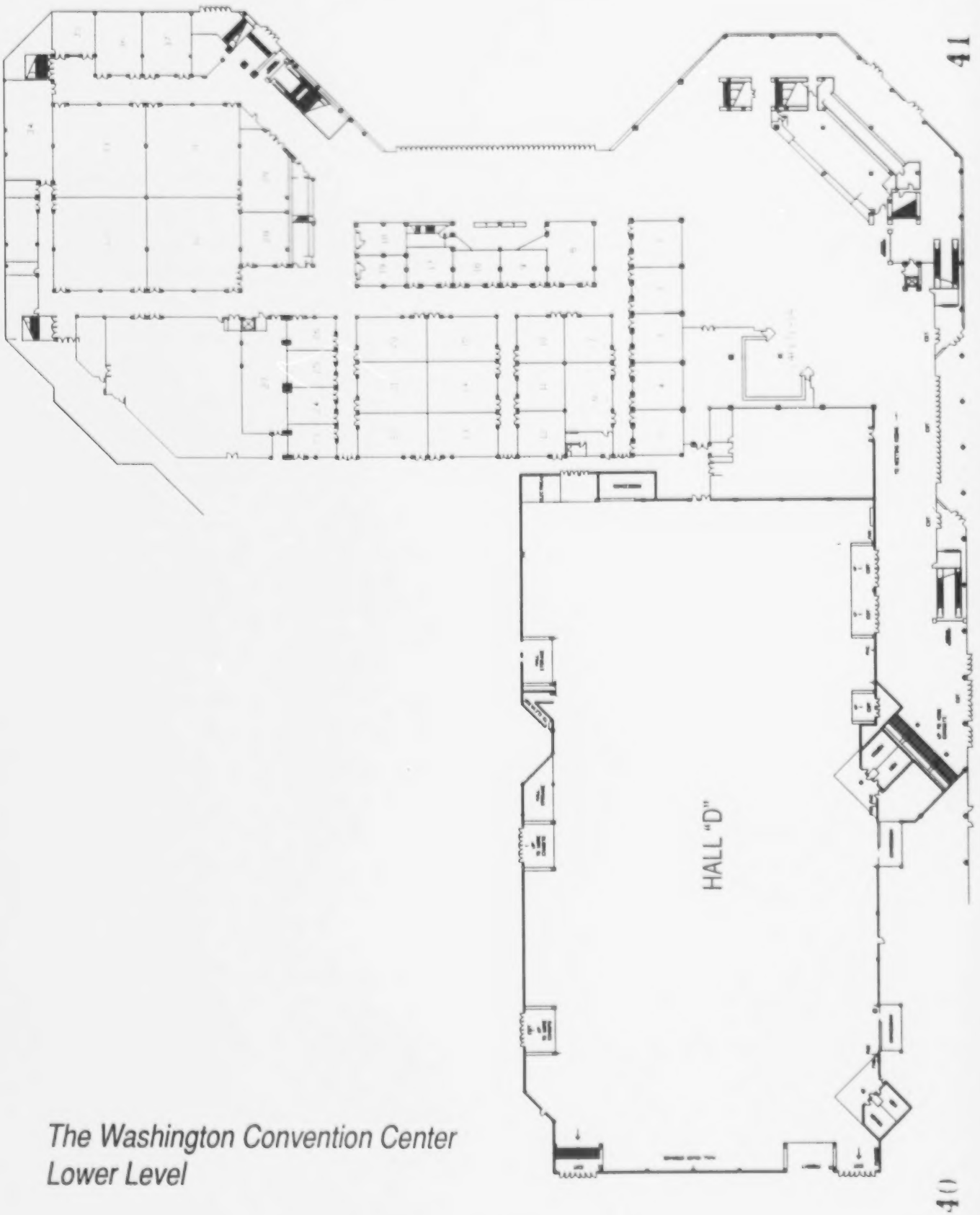
Videos will be shown at the Ramada Exhibit Hall at scheduled times throughout the Conference. Abstracts of each video are available in the screening room of the Exhibit Hall.

Volunteer Center

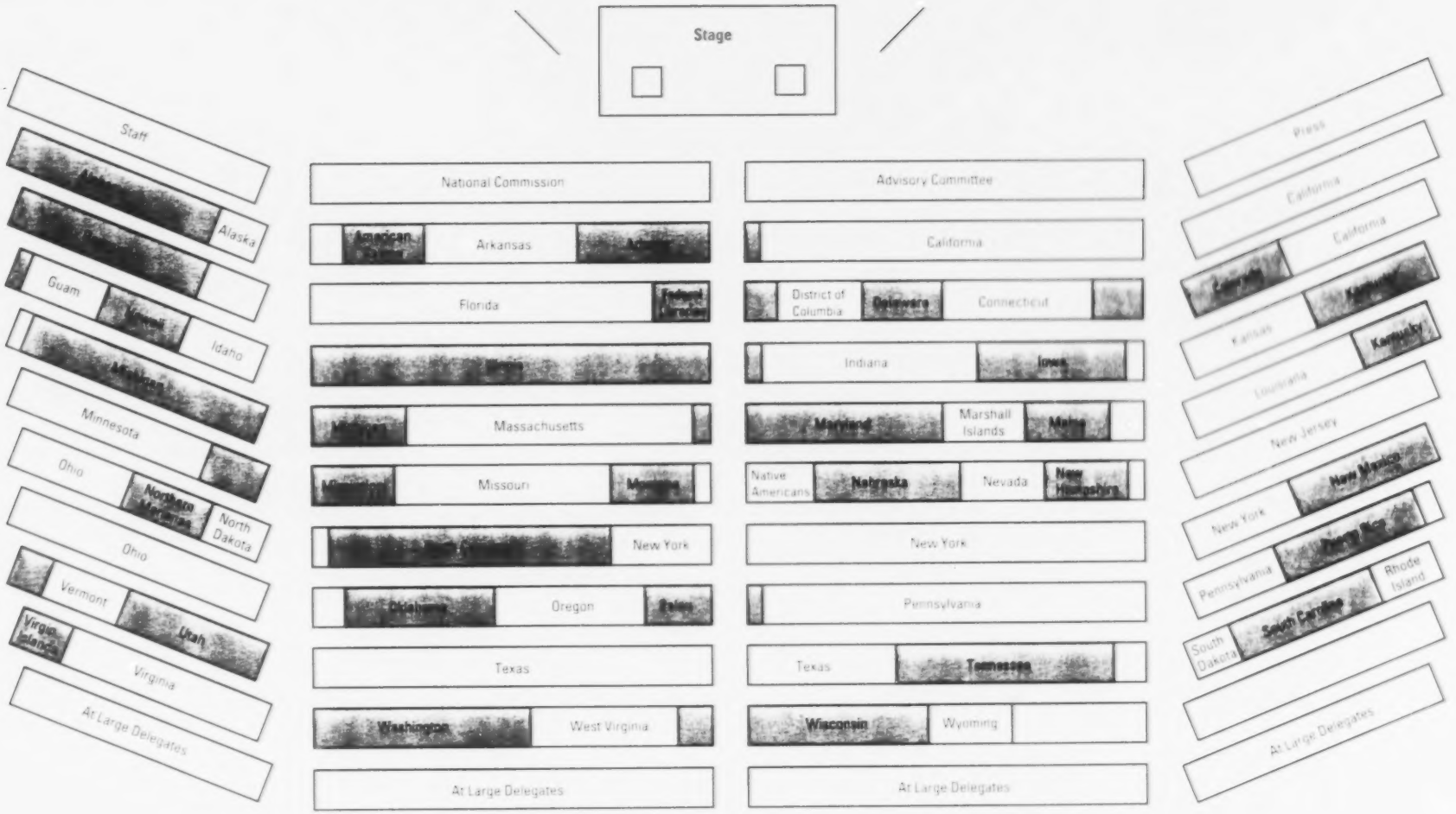
Located in rooms 3 and 7 of the Convention Center, this is the command post for the more than 200 volunteers who are making the White House Conference possible.



The Washington Convention Center
Upper Level



The Washington Convention Center
Lower Level



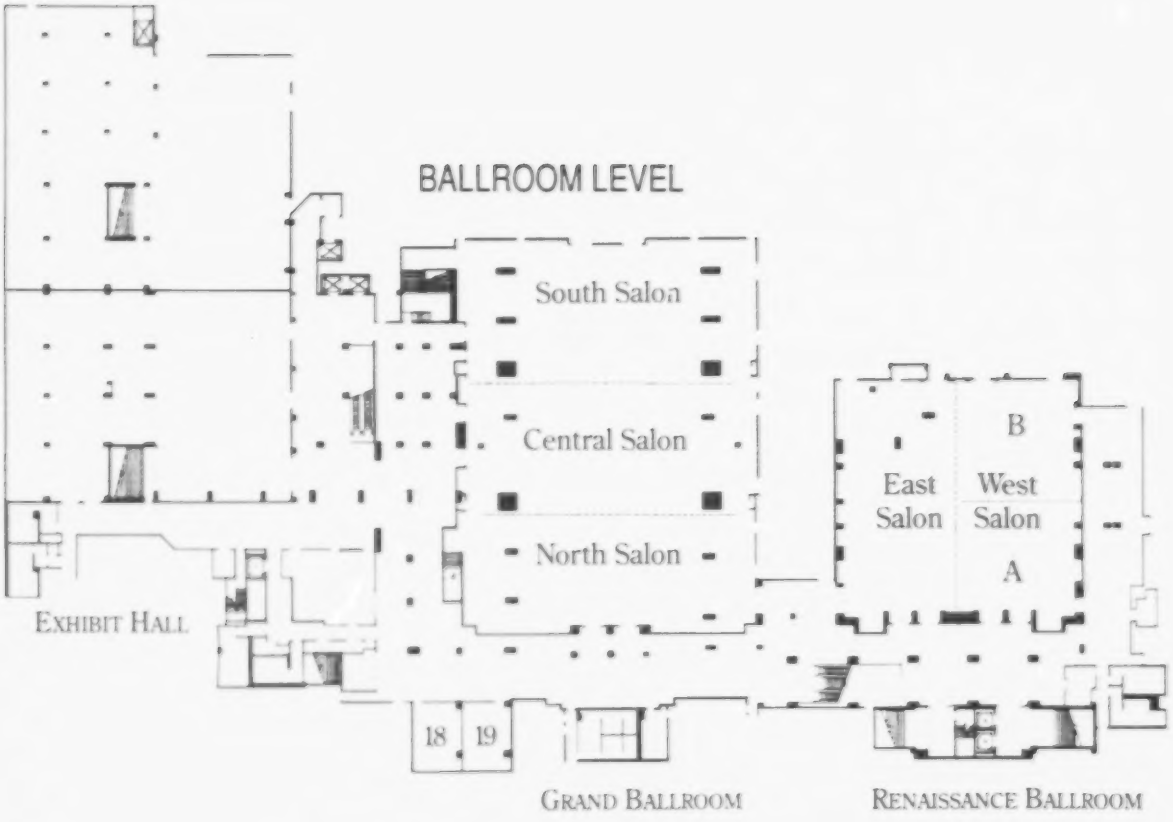
Honorary Delegates and Alternates are seated immediately behind Delegates

Observers are seated immediately behind Honorary Delegates and Alternates

Hall "A"
Delegate Seating

The Ramada
Renaissance Hotel

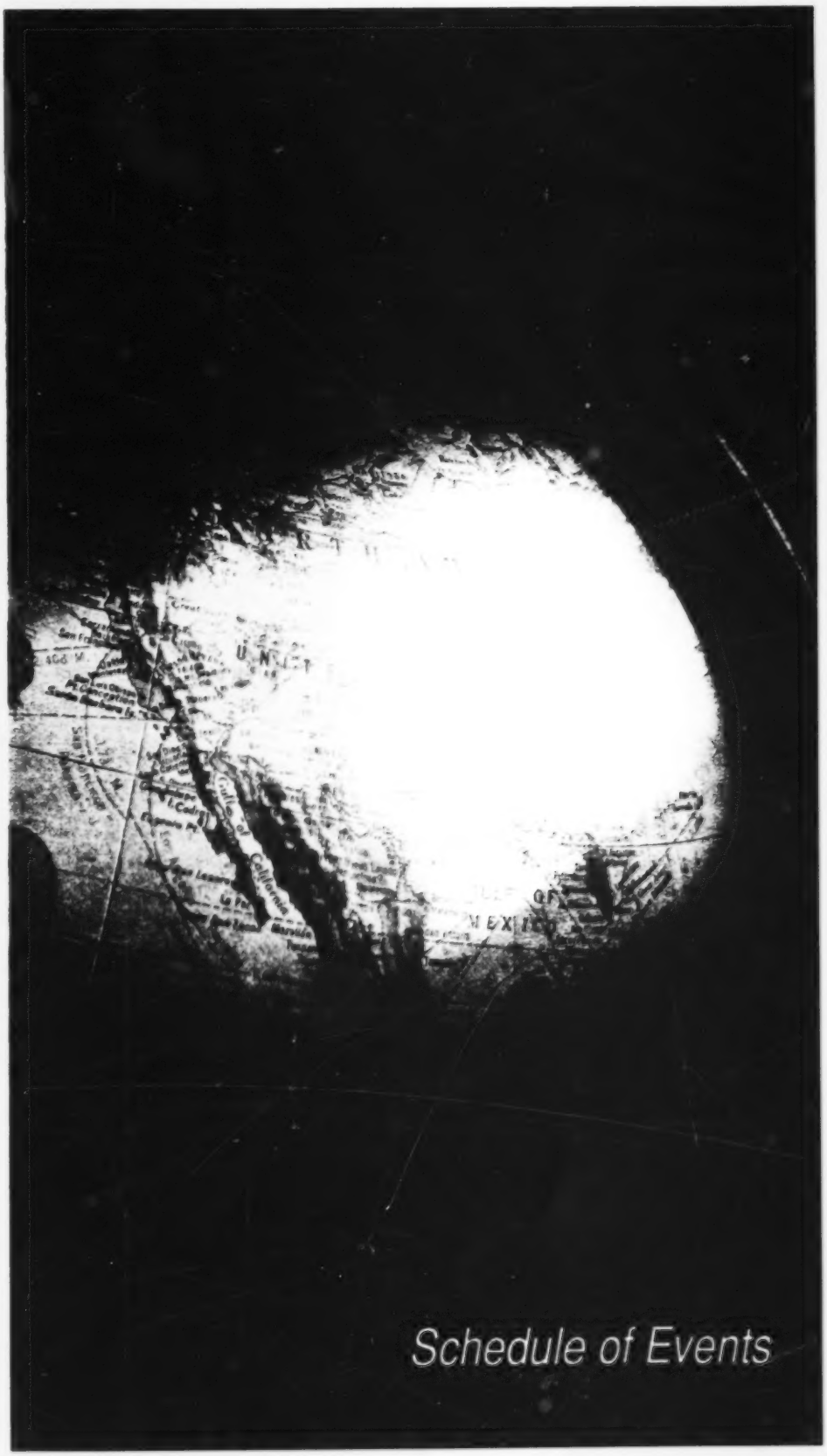
MEETING ROOM LEVEL



"Productivity really means getting more out of your work. When you have the latest technology to help you do your job, it means you can do more with the same effort. Think about what rising productivity means to you and to your family. It means that the individual worker gets a real increase in his wages, and not just a pay raise eaten away by inflation. It means that the consumer gets more for his money, the investor gets a greater return, and more money is available to help those who cannot help themselves in this country."

Richard Nixon

The Richard Nixon Library is located in Yorba Linda, California and was opened to the public on July 20, 1990.


Schedule of Events

Topic Group Room Assignments

Access Plenary	**Convention Center, room 32**
Subgroup A	Convention Center, room 11
Subgroup B	Convention Center, room 12
Subgroup C	Convention Center, room 13
Subgroup D	Convention Center, room 14
Subgroup E	Convention Center, room 15
Governance Plenary	**Ramada Renaissance, West Salon B**
Subgroup A	Ramada Renaissance, room 2
Subgroup B	Ramada Renaissance, room 3
Subgroup C	Ramada Renaissance, room 4
Marketing Plenary	**Ramada Renaissance, West Salon A**
Subgroup A	Ramada Renaissance, room 5
Subgroup B	Ramada Renaissance, room 18
Subgroup C	Ramada Renaissance, room 19
National Information Policies Plenary	**Convention Center, rooms 20-22**
Subgroup A	Convention Center, room 20
Subgroup B	Convention Center, room 21
Subgroup C	Convention Center, room 22
Subgroup D	Convention Center, rooms 23 and 24
Networking Plenary	**Ramada Renaissance, Grand Ballroom Central**
Subgroup A	Ramada Renaissance, room 12
Subgroup B	Ramada Renaissance, room 13
Subgroup C	Ramada Renaissance, room 14
Personnel Plenary	**Ramada Renaissance, Grand Ballroom South**
Subgroup A	Ramada Renaissance, room 8
Subgroup B	Ramada Renaissance, room 9
Preservation Plenary	**Convention Center, rooms 25 and 26**
Services/Programs Plenary	**Convention Center, room 33**
Subgroup A	Convention Center, rooms 1 and 2
Subgroup B	Convention Center, rooms 4 and 5
Subgroup C	Convention Center, room 6
Subgroup D	Convention Center, room 10
Subgroup E	Convention Center, room 27
Technology Plenary	**Ramada Renaissance, Grand Ballroom North**
Subgroup A	Ramada Renaissance, room 10
Subgroup B	Ramada Renaissance, room 11
Subgroup C	Ramada Renaissance, room 15
Training Plenary	**Ramada Renaissance, room 16**

Tuesday, July 9

Delegate and Observer Registration 8:30 a.m. to 5:30 p.m.
Convention Center, 9th Street Lobby

Registration for delegates and alternates will be open today through noon on Wednesday. Observer registration is open all week.

Delegate Lounge 12:00 p.m. to 5:30 p.m.
Convention Center, Cornerstone Lounge

The Cornerstone Lounge will be open all week. Coffee and soft drinks are complimentary today only.

Credentials Committee Meeting 2:00 p.m. to 3:00 p.m.
Ramada Renaissance, room 13

The Credentials Committee will hear challenges and adopt a proposed final roster of Delegates to the 1991 White House Conference.

Rules Committee Meeting 2:00 p.m. to 4:00 p.m.
Ramada Renaissance, Grand Ballroom East

The Rules Committee will adopt a final set of proposed Rules for the Conference.

Delegates-at-Large Briefing 3:00 p.m. to 4:00 p.m.
Ramada Renaissance Auditorium

Delegates-at-large are requested to attend this important briefing on the Conference.

Reception 5:30 p.m. to 7:00 p.m.
National Museum for Women and the Arts
1250 New York Avenue, Northwest

This Opening Night Gala Reception will be hosted by the Presidential Cabinet spouses. The Museum will be open for guided tours; hors d'oeuvres and refreshments will be served.

Wednesday, July 10

Continental Breakfast 7:00 a.m. to 8:00 a.m.
Convention Center, Hall C

Several serving lines will be open for a quick breakfast. Only delegates and those with tickets or stars on their badges will be admitted to Hall C for food functions throughout the week. A meal ticket package can be purchased at the registration desk on a first-come, first-served basis.

Conference Briefing 8:00 a.m. to 9:15 a.m.
Delegates and Alternates Only
Convention Center, Hall A

Delegates and alternates will meet prior to the opening of the Conference for an important briefing on the process and logistics of the White House Conference.

Introduction of The First Lady 9:30 a.m.
Convention Center, Hall A

First Lady Barbara Bush will be introduced by White House Conference Chairman Charles Reid.

Opening Ceremony 9:30 a.m. to 11:30 p.m.
Convention Center, Hall A

The opening ceremony will include remarks by White House Conference Chairman Charles Reid; the Washington, D.C. Director of Educational Affairs for the Mayor Dr. Janette Hoston Harris; Conference Co-Chairman and White House Advisory Committee Chairman Richard Akeroyd; White House Conference Vice Chairman Joseph Fitzsimmons; National Commission on Libraries and Information Science Executive Director Peter Young; and White House Conference Executive Director Jean M. Curtis. Professor Phillip Blumberg will be introduced as the Presiding Officer of the Conference and Jane Klausman will be introduced as the Chief Parliamentarian.

All delegates will be sworn in and the Conference Rules and agenda will be adopted.

Lunch 11:30 p.m. to 1:15 p.m.
Convention Center, Hall C

Mrs. Marilyn Quayle is the honored guest and speaker this afternoon.

Presidential Address 1:30 p.m.
Convention Center, Hall A

The President of the United States will address the Conference.

Keynote Addresses 2:00 p.m. to 3:00 p.m.
Convention Center, Hall A

The three Conference themes will be highlighted in keynote speeches. William T. Esrey will discuss "improving productivity;" Mary Hatwood Futrell will address "enhancing literacy;" and Congressman Major Owens (D-NY) will speak on "strengthening democracy."

Topic Plenaries 3:15 p.m. to 6:00 p.m.
See page 42 for locations

During this time delegates will meet their moderator, facilitator and other group members. Each delegate is assigned to a topic group.

Dinner 6:30 p.m. to 8:00 p.m.
Convention Center, Hall C

The guest and speaker this evening is Deborah Kaplan, Associate Director of Public Education, World Institute on Disability.

Small Discussion Groups 8:30 p.m. to 10:00 p.m.
See page 42 for locations

Delegates meet in their small discussion groups, or subcommittees, to write the recommendations, the justification, the implementing strategies and the impact statements.

Wednesday, July 10

Thursday, July 11

Continental Breakfast 7:00 a.m. to 8:00 a.m.
Convention Center, Hall C

Small Discussion Groups 8:00 a.m. to 9:30 a.m.
See page 42 for locations

Delegates will continue the work which began on Wednesday evening.

Optional Break Time 9:30 a.m. to 10:00 a.m.

Breaks are optional and upon the consensus of a group, delegates may want to work continuously.

Joint Congressional Hearing 9:30 a.m. to 11:30 a.m.
Ramada Renaissance Ballroom East Salon

Chaired by United States Senator Claiborne Pell (D-RI) and United States Representative Pat Williams (D-MT), this Congressional Hearing has been scheduled to receive testimony on library and information services from invited witnesses.

Small Discussion Groups 10:00 a.m. to 11:30 a.m.
See page 42 for locations

Small group work continues.

Lunch 12:00 p.m. to 1:30 p.m.
Ramada Renaissance Grand Ballroom

The United States Secretary of Education, Lamar Alexander, is the honored guest and speaker this afternoon.

Small Discussion Groups 2:00 p.m. to 3:30 p.m.
See page 42 for locations

Small group work continues. This is the last session for small group discussions.

Topic Plenaries 4:00 p.m. to 5:30 p.m.
See page 42 for locations

At this session, each full Topic Group will recap their activities and ensure that all group members are well-versed in all of the preliminary recommendations.

Reception 6:00 p.m. to 7:15 p.m.
Library of Congress

Chartered buses will transport attendees to the Library of Congress. Continuous bus service begins at 5:45 p.m. in front of the Convention Center, and returning service begins at 6:45 p.m.

Dinner 8:00 p.m. to 10:00 p.m.
Ramada Renaissance Grand Ballroom

United States Representative Newt Gingrich is the honored guest and speaker for the evening.

Chief Tom Porter, a Mohawk Indian from the community of Akwesasne, will conduct, partly in the Mohawk language and partly in English, the Traditional Thanksgiving Address.

Thursday, July 11

Friday, July 12

Continental Breakfast 7:00 a.m. to 8:00 a.m.
Convention Center, Hall C

Open Forum 8:00 a.m. to 9:30 a.m.
Ramada Renaissance Auditorium

Chaired by Commissioner Michael Farrell, this session has been scheduled to allow testimony from individuals or groups to be provided to the National Commission on Library and Information Services. To present testimony to the National Commission, a statement of intent, an abstract, and a position paper must have been submitted before Thursday, July 11. The Rules for the Open Forum are outlined in the Conference Rules.

Topic Plenaries 9:30 a.m. to 12:00 p.m.
See page 42 for locations

At this session, members of the Topic Groups review the complete set of recommendations from all Topic Groups to vote on additional consolidations, mergers and changes. These consolidated recommendations are then returned to the Conference Recommendations Committee by 12:00 p.m.

Lunch 12:00 p.m. to 1:30 p.m.
Convention Center, Hall C

The Great Debate 2:00 p.m. to 3:15 p.m.
Convention Center, Hall A

Moderated by Arthur Miller, discussion at The Great Debate will focus on both traditional and progressive viewpoints on the future of library and information services (see page 29).

Friday, July 12

Plenary 3:30 p.m. to 5:30 p.m.
Convention Center, Hall A

Delegates will hear finalized recommendations for the first time and will adopt theme statements at this session.

Dinner 6:00 p.m. to 8:00 p.m.
Ramada Renaissance Grand Ballroom

WHCLIST Meeting 8:00 p.m. to 9:30 p.m.
Ramada Renaissance Auditorium

Saturday, July 13

Continental Breakfast 7:00 a.m. to 8:00 a.m.
Convention Center, Hall C

Plenary 8:30 a.m. to 12:00 p.m.
Convention Center, Hall A

This is the beginning of the recommendation debate and voting session. Members of the Conference Recommendations Committee introduce the recommendations by topic. At the end of debate, the vote is taken. At the end of the day all recommendations will be ranked by the number of votes received.

Lunch 12:00 p.m. to 1:30 p.m.
Convention Center, Hall C

United States Senator Paul Simon (D-IL) is the honored guest and speaker this afternoon.

Plenary 2:00 p.m. to 5:00 p.m.
Convention Center, Hall A

Continuation of recommendation debate and voting.

Reception 6:30 p.m. to 7:30 p.m.
Ramada Renaissance Grand Ballroom

Prior to the closing night banquet, a reception will be held for all delegates and alternates.

Closing Banquet 7:30 p.m. to 12:00 a.m.
Ramada Renaissance Grand Ballroom

Librarian of Congress James Billington is the honored guest and speaker this evening.

Entertainment is provided by The Capital Band. Composed of top concert band musicians and under the direction of Lieutenant Colonel Charles P. Erwin, the retired senior assistant director of the United States Marine Band, the band will offer a diverse patriotic repertoire.

All sessions of the White House Conference on Library and Information Services are being video-recorded for the production of a post-Conference video to be distributed by Encyclopaedia Britannica Educational Corporation. Your cooperation is appreciated.

Saturday, July 13

Acknowledgements

The White House Conference wishes to express its gratitude to the following for their generous support:

University Microfilms International
Faxon Company, Incorporated
Information Access Company
Online Computer Library Center, Incorporated
Omnigraphics, Incorporated
Bessie Boehm Moore
H.W. Wilson Foundation, Incorporated
The New York Times
DEMCO, Incorporated
Encyclopaedia Britannica Educational Corporation
DataTimes Corporation
Council on Library Resources
Information Handling Services
Legi-Slate, Incorporated
Newsbank
IBM Corporation
Gale Research Incorporated
Mind Extension University/Jones Intercable Incorporated
Ameritech
Bell Atlantic
BellSouth Corporation
NYNEX
Pacific Telesis Group
Southwestern Bell Corporation
USWest Communications
Baker & Taylor Books
The Bureau of National Affairs, Incorporated
Congressional Information Service, Incorporated
Berman Associates – UNIPUB
Online Resources, Incorporated
Fashion Institute of Design and Merchandising
Mead Data Central
BRS
West/Westlaw
DIALOG (Knight-Ridder)
Orbit

With Special Appreciation

Ronald Kaufman, Deputy Assistant to the President, Office of Political Affairs
Charles Kolb, Deputy Assistant to the President, Office of Economic and Domestic Policy
Bobbie Kilberg, Deputy Assistant to the President, Office of Public Liaison
Julie Cooke, Director of Projects, Office of the First Lady
Robert Lee Chartrand
Timothy S. Healy
Dr. Patricia Senn Breivik
Paul E. Shay
Quinlan Shea
The Library of Congress
Conference Volunteers

The White House Conference Staff

Jean M. Curtis, Executive Director
Janet Bain, Deputy Director
Michael E. Baroody, Jr., Assistant to the Director

Rhea K. Farberman, Director of Public Affairs
Jay Timmons, Deputy Director of Public Affairs
Richard Olson, Communications Specialist
Sondra L. Cohen, Communications Intern

Margaret O'Hare, Director of National Programs
Christina Pappas, Assistant Director of Conference Logistics
Christina Carr Young, Assistant Director of Delegate Education
James R. Price, Assistant Director for Information Systems
Alex Peake, Systems Analyst
Amy Keyser, Research Specialist
Annette Zemeir, Carlson Group Liaison
Reed M. Kloeck, Executive Assistant
Eric Donaldson, Staff Assistant
Sundance Metelsky, Staff Assistant

Mark F. Scully, Director of Administration
Theresa S. Barnes, Office Manager
Monique Hurey, Administrative Services Assistant
Dawn A. Lee, Administrative Secretary and Receptionist
Tara M. Wynn, Administration Intern

Cover concept by Michael Roberts, Information Handling Services, Englewood, Colorado
Cover photography by Rob Bartee, Bartee Photography, Denver, Colorado

Program concept and design by Jay Timmons

BEST COPY AVAILABLE